

Documentation pursuant to Art. 3(2) and (3) Data Act

1. Product or Service Identification

Product / Model Name: DEEBOT series

Manufacturer / Provider: Ecovacs Home Service Robotics Co., Ltd.

Version / Model Number: N series, MINI series, T series, X series

2. Description of Data Generation

Brief description of the product and related services: Robotic vacuum cleaner and the related ECOVACS HOME application for usage of the robot

Sensors/components generating data: Sensors, LiDAR, Camera

Circumstances of data generation: ECOVACS account registration, app operation, device operation

3. Types of Data Generated

- Environmental data: Work environment map/ 2D or 3D map, images generated upon the opt-in of “*Product Improvement Plan*” with obstacles around the device’s working environment
- Login Data: Email address, password and Ecovacs ID
- Usage data and usage history: the records for commands performed (which include the abstract layout of work areas), warnings and tips once happened to the device, data related to the status of the device, device working logs, and the working environment map generated by the device, transcript and voice recordings
- Mobile data: Device model operating system and its version, IP address, country and city located

4. Access to Data

Format: TXT, JSON, JPG

Access channel: Mail

Restrictions / Requirements: /

5. Data Scope & Frequency

Data provision: continuous and periodic event-based

Storage:

(i) Environmental data, usage data and usage history is stored both on the device and on the cloud.

(ii) Login data and mobile data is stored on the cloud.

Covered time period: Retained until the earlier of (i) upon the fulfillment of the outlined proposes, (ii) upon request (self-service), and (iii) till the date of account cancellation.

6. Personal Data & Data Protection

Yes ☒ No ☐

Reference: <https://gl-de-wap.ecovacs.com/content/agreementNewest/PRIVACY/DE/DEFAULT> (Replace country code for changing the language)

7. Usage Rights & Restrictions

Data subjects (e.g. user, third parties with consent): User and third parties with consent

Contractual / technical restrictions: /

Reference to terms of use / API policies: <https://gl-de-wap.ecovacs.com/content/agreementNewest/USER/DE/DEFAULT> (Replace country code for changing the language)

8. Contact Information

Contact point for further information: Ecovacs Europe GmbH

Support (E-Mail / Phone / Web portal): data-privacy@ecovacs.com