

Documentation pursuant to Art. 3(2) and (3) Data Act

1. Product or Service Identification

Product / Model Name: WINBOT series

Manufacturer / Provider: Ecovacs Home Service Robotics Co., Ltd.

Version / Model Number: MINI series, W series

2. Description of Data Generation

Brief description of the product and related services: Robotic window cleaner and the related ECOVACS HOME application for usage of the robot

Circumstances of data generation: ECOVACS account registration, app operation, device operation

3. Types of Data Generated

- Login Data: Email address, password and Ecovacs ID
- Usage data and usage history: the records for commands performed, warnings and tips once happened to the device, data related to the status of the device, device working logs
- Mobile data: Device model operating system and its version, IP address, country and city located

4. Access to Data

Format: TXT, JSON, JPG

Access channel: Mail

Restrictions / Requirements: /

5. Data Scope & Frequency

Data provision: continuous and periodic event-based

Storage:

(i) usage data and usage history is stored both on the device and on the cloud.

(ii) Login data and mobile data is stored on the cloud.

Covered time period: Retained until the earlier of (i) upon the fulfillment of the outlined proposes, (ii) upon request (self-service), and (iii) till the date of account cancellation.

6. Personal Data & Data Protection

Yes ☒ No ☐

Reference: <https://gl-de-wap.ecovacs.com/content/agreementNewest/PRIVACY/DE/DEFAULT> (Replace country code for changing the language)

7. Usage Rights & Restrictions

Data subjects (e.g. user, third parties with consent): User and third parties with consent

Contractual / technical restrictions: /

Reference to terms of use / API policies: <https://gl-de-wap.ecovacs.com/content/agreementNewest/USER/DE/DEFAULT> (Replace country code for changing the language)

8. Contact Information

Contact point for further information: Ecovacs Europe GmbH

Support (E-Mail / Phone / Web portal): data-privacy@ecovacs.com